

## 1. What are the dates of the Challenge?

**Kilimanjaro Challenge Dates:** 19th – 29th September 2025

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## 2. What is the total trip cost?

**Total Trip Cost:**

- **£3,485 per person** (including flights\*)
  - **£2,835 per person** (excluding flights)
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## 3. What is the deposit payment?

**Deposit Payment:** £800 required at the time of sign-up.

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## 4. What if I don't reach the fundraising target?

If you do not reach your fundraising target, you will be responsible for covering any remaining balance of the trip cost.

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## 5. When should I pay the balance payment of £2,685?

The balance payment of £2,685 is due **four months prior to departure** and must be paid no later than **two months before departure**.

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## 6. When should I pay the £800 deposit?

The £800 deposit is required at the time of securing your spot on the trip.

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## 7. Are monthly payment options available?

Yes, monthly payment options are available for both the deposit and the total balance. Additionally, for the remaining balance after the deposit, there is an option to fundraise for your place.

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## 8. What is the cancellation policy?

Once you have paid the deposit, you are deemed booked and bound by our terms. This means you will lose at least your deposit if you cancel. The full details of the cancellation policy are as follows:

- **90 days or more before the expedition:** Loss of deposit
  - **60 days or more but less than 90 days before the expedition:** Loss of deposit plus 50% of the remaining trip cost
  - **30 days or more but less than 60 days before the expedition:** Loss of deposit plus 80% of the remaining trip cost
  - **Less than 30 days before the expedition:** 100% of the total trip cost
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## 9. Do I need special travel insurance for the trek?

Yes, you must carry individual travel insurance to participate in the trek. We cannot take you on the mountain without proof of insurance. It is your responsibility to ensure that you have appropriate coverage for your intended trip, including medical evacuation and coverage up to the maximum altitude of this trip. Your insurance details are required on the booking form; however, this can be arranged at a later

date. **360 Expeditions** will request your insurance details **eight weeks before your departure**.

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#### **10. Do I need a visa to enter Tanzania?**

Yes, visas are compulsory for entry into Tanzania for UK citizens. Although visas can be acquired relatively easily at the border, we recommend contacting your nearest Tanzanian embassy to avoid queuing, unnecessary delays, and potential clearance issues.

#### **Tanzania High Commission UK**

Stratford Place, W1C 1AS

London, UK

Tel: +44 (0) 207 569 1470

<http://tanzaniahighcommission.co.uk>

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**11. What is your full terms and conditions?** Please find on the bottom of the web page.

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#### **12. What is the payment process?**

- **The deposit payment:** can either be made in one payment in full or as two or even three separate payments over two . three consecutive months. The deposit of £800 will be used to book trip logistics and is non-refundable and non-transferrable.
- **Balance payment of the part - funded trekker:** we will be in touch 4 months before departure to give notice of the upcoming payment deadline that is set 2 months before departure. At 4 months before departure all fundraising totals will be looked at. Any trekker who has not reached the target or nearing reaching the target will be invoiced the additional “top up”.
- **Balance payment of the Self-fund trekker:** A trekker may elect to finance their own place. They will be invoiced directly for the full amount. At the point of booking we will request the deposit payment of £800. The balance payment of £2685 will be requested 4 months prior to departure, due no later than 2 months before departure.